



WHY CLOUD COMPUTING

10 Benefits of Cloud Managed Services Providers

Thinking of outsourcing IT management to a cloud managed service provider? Here are some advantages of choosing a cloud expert:

1. Cost savings

By outsourcing your cloud managed services, you control and reduce costly network maintenance costs. Staffing a full-time IT department is expensive and often unnecessary for small to medium-sized businesses with simple networks. Outsourcing to a cloud-first managed services provider like Agile IT can save you thousands each year on the cost of an in-house IT department.

2. Predictable, recurring monthly costs

With the flexibility of cloud managed services, you decide how much you're willing to pay for IT services and have a consistent monthly bill. For example, a tax service has a spike in customers during tax season and will need more support during the first quarter of the year and less during the second through fourth quarters. A privatized learning institute for working adults will need the most support in the evenings when students are online after work. With a fixed monthly service plan that is customized to fit your needs or budget, you optimize the amount you pay for IT support.

3. Future-proofed technology

Migrating to a cloud environment is the first step in future-proofing your data center. Next, you'll need make the latest technology and services available to your business. By hiring an in-house IT staff, your IT personnel will have to spend company time training when a new technology or required upgrade gets released. Cloud technicians are already prepared to manage the latest technology.

4. Custom and integrated service

Cloud managed service providers are flexible. Some providers offer pay-per-service or payment plans, enabling your business to focus funds on growth. Other cloud managed service providers offer a converged solution, which produces even more cost savings. These converged solutions may include security protection, network monitoring or the setup of a new service area.

5. Robust infrastructure

Cloud MSPs like Agile IT offer a robust network infrastructure with 24/7 management. Depending on the service agreement, a cloud managed service provider can monitor and scan the network for patch requirements security, and more. Managed service providers can also integrate existing business practices and policies to manage your network to coincide with your organizational goals.

6. Centralized network services and applications



With a managed cloud network, the provider manages all applications and servers in a central data center. This increased network availability also raises employee production. Your remote network users can access centralized data within the same network including virtual services, and you can build storage and backup into a centralized network.

7. Coverage on all service levels

Cloud service providers offer better control over service levels, performance, and maintenance. With a comprehensive service-level agreement, your business gains service continuity. The longer you work with a cloud managed services provider like Agile IT, the more familiar they become with your network, leading to faster issue response times.

8. Disaster recovery

Services are the lifeline of a cloud managed service provider. Agile IT has designed countless networks and data centres with proven redundancy and resiliency to maintain business continuity. With cloud managed services, your data will be safe and secured across all cloud services and applications. In the event of a disaster, your business and operations can continue with minimal downtime.

9. Fast response times

Your businesses can expect quick response times through enterprise-level monitoring and remote cloud services. Agile IT can access, monitor and repair virtually any network issue remotely. If you must resolve an issue locally, business day.

10. Vendor interfacing

When vendor-specific service issues arise, cloud managed service providers take care of contacting third-party vendors to resolve them. As a certified Microsoft consulting partner and 4-time Microsoft Cloud Partner of the Year, Agile IT understands the technical questions to ask when communicating issues with cloud vendors including Microsoft and Amazon.

At Agile IT, we are committed to helping businesses leverage custom cloud solutions to control costs and automate critical processes. As a cloud managed services provider, we set up, manage and protect your cloud environment so you can focus on growing your business.